

## **NAGGING PANDA PLATFORM PRIVACY POLICY**

### **1. Introduction**

- 1.1 Welcome to the NAGGING PANDA software platform and/or mobile application (“the Solution”), which enables you to access various services from time to time (“the Services”), provided to you by Techzoo Limited. References herein to “NAGGING PANDA”, “we” and “us” refer to Techzoo Limited and the Solution.
- 1.2 When you use the Services, you’re trusting us with your information. We understand this is a big responsibility and work hard to protect your information and put you in control.
- 1.3 This Privacy Policy is meant to help you understand what information we collect, why we collect it, and how you can update, manage, export, and delete your information. It also provides the basis upon which you agree that we may collect, store and process your information.
- 1.4 Our Privacy Policy is driven by the applicable Privacy Laws and we seek to be compliant at all times.
- 1.5 Should you have any queries you may email us at [privacy@naggingpanda.com](mailto:privacy@naggingpanda.com).

### **2 Application of Privacy Laws**

- 2.1 The Privacy Laws (Including the South African Protection of Personal Information Act) apply to your access to the Solution and the use of the Services, and are a part of the agreement between us (terms and conditions available at [www.naggingpanda.com/T&Cs/](http://www.naggingpanda.com/T&Cs/)).
- 2.2 The information which we collect, store, manage and process includes: your name and contact details; your customer names and contact details; all of your transactions processed on the Solution; the details of the Services rendered to you; and any other information which you may input when making use of the Solution. We use this information strictly for the purposes of providing the Services and administering the Solution. We will refer to this information as Personal Data in the rest of this document.
- 2.3 NAGGING PANDA will ensure that any information, including Personal Data, provided by, or collected from you, is stored in a secure manner. We hereby undertake to look after, store, managed and process, the Personal Data using the same standards as we use to store, manage and process our own private and confidential information.
- 2.4 We hereby commit never to sell any of the Personal Data, nor use if for any other purpose than you have authorised us to use the Personal Data for.
- 2.5 You hereby consent that NAGGING PANDA is entitled to use the Personal Data for so long as you are registered as a User of the Services.

- 2.6 Should you terminate your use of the Services you may choose to either: (i) delete your Personal Data, or (ii) allow us to retain it so that you are able to recommence with the Services in future. This is at your sole discretion. If you instruct us to delete your Personal Data we shall do so with immediate effect and that Personal Data will not be recoverable from the Solution. We will only retain such Personal Data as may be required by Applicable Law (if any).
- 2.7 By submitting any information to the Solution in any form such conduct constitutes an unconditional, specific and voluntary consent to the processing of such information by us or our processors.
- 2.8 In relation to third parties, including your Customers, you must respect their rights under applicable Privacy Laws and obtain their informed consent where applicable. Any failure to comply with the requirement of applicable Privacy Laws may result in your access to the Solution and/or the use of Services being suspended or terminated. Furthermore, you hereby indemnify and hold NAGGING PANDA harmless against any claims by third parties arising from your breach of the provision any and all Privacy Laws.
- 2.9 Without detracting from the generality of the aforementioned, you undertake not to use the Services for the purposes of direct marketing.
- 2.10 You hereby acknowledge that NAGGING PANDA is a global business and therefore may from time to time transfer and store information, including Personal Data, on servers and platforms outside of your or your Customer's jurisdiction. You hereby irrevocably consent to NAGGING PANDA transferring, storing and processing Personal Data anywhere in the world, including to third party service providers, subject to reasonable data protection protocols.
- 2.11 Should you have any complaint with regards to our use of your Personal Data or any queries in terms of Applicable Law, please email [privacy@naggingpanda.com](mailto:privacy@naggingpanda.com).